

TotalCare Managed IT Services Cover Everything Your Business Needs



Proactive Solutions to Keep Your Technology At Its Best

When you partner with us, we focus on stopping IT problems from dragging down your productivity. Your IT should SAVE your time, not WASTE it. That means keeping your technology at its best so it can't disrupt your business.

- **Regular Maintenance:** We regularly check your entire system for potential problems, and implement proper upgrades and updates for your systems and applications to keep them secure and streamlined.
- **Pre-Emptively Applied Solutions:** We'll apply all the solutions we've developed with other businesses to your technology, stopping problems before you even experience them.
- **24/7 Remote Monitoring:** Watching over your systems at all times to get alerted as soon as our tools discover a potential problem, so we can immediately begin work to resolve the issue.
- **Remote Support Tools:** We can get to work right away on resolving problems without even having to come to your office.

Flexible Options for a Customized Service Plan

Every business is different and requires different services from their technology. That's why our plans are flexible, so we can make sure you get what you need at the price you need.

- **Customized Service Plans:** We'll talk about what technology services will best meet your needs, and provide them for a flat-rate monthly fee.
- **Managed & Hosted Services:** We take care of any maintenance costs, and we help lower existing expenses like your power and phone bills.

- **Vendor Management:** We'll consolidate all the technology you need to access so we take care of it all, and we'll deal with all the vendors to ensure you don't have to worry about hassle or haggling for the best price possible.
- **Best Practices:** We recommend using specific technologies and products that we're familiar with, so we can ensure speed, accuracy, and reliability when it comes to our service.

"TotalCare Network Services by CSS is where we monitor, maintain, update and keep your computer network working so that you can focus on your core business." Cliff LeBoeuf, President

Get the Additional Expertise You Need (Right When You Need It)

This is the sweet spot for any small business when it comes to technology. We take care of everything you could possibly need from IT, all for a flat-rate, predictable monthly fee calculated to fit YOUR budget.

- Proactive maintenance and support to save you time and frustration.
- Flexible options to fit your unique needs.

Leave worrying about technology to us, and focus on what's important – running YOUR business. Contact us today at (985) 879-3219 for a customized quote.

